



- x Provide the infographic to your customer advocacy department as a resource.
- x Provide a link to the entire Speak Up campaign on your organization's website.

Ambulatory Care Facilities:

- x Post the infographic in waiting rooms and in patient recovery rooms.
- x Provide tabletop versions of the infographic as reading material in waiting rooms.
- x Add the infographic to admission packets.
- x Include the infographic or video in any patient newsletters or other external promotional materials.
- x Share the infographic and video at safety meetings and with your organization's board of directors and other leadership groups.
- x Play the video in waiting rooms or run the video on patient televisions in their roo ms.
- x Provide the infographic at any 5 (n)7.3 8()6.4 (c).5 (n)7.1 (x)8 (tDC /11.1 Tw ai)2.5 r11-1.5 (r (o)-1.7 (d) x (c) x (