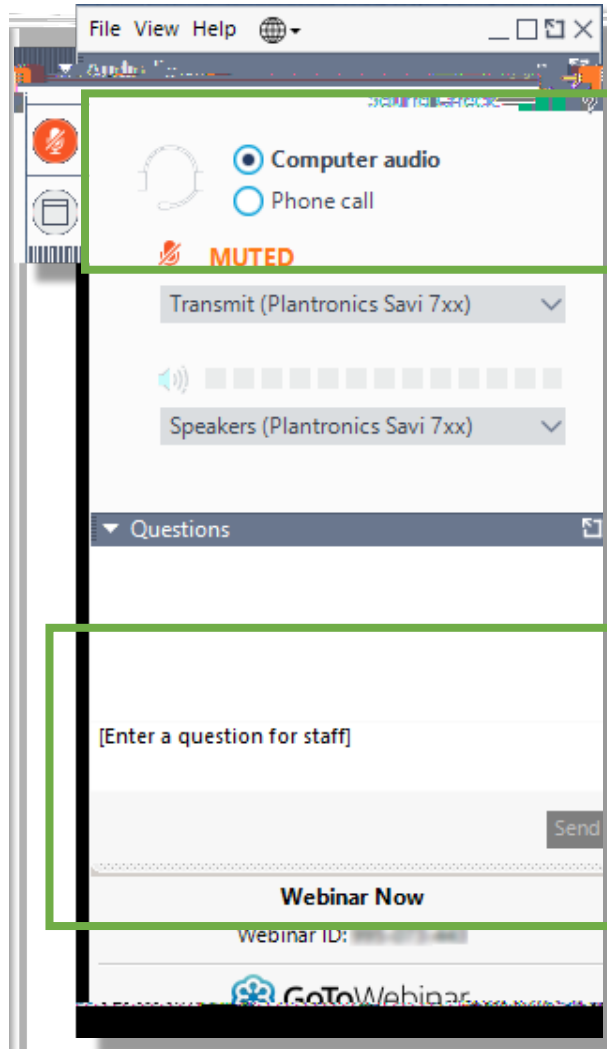


Participating in Today's Call: Attendee Control Panel

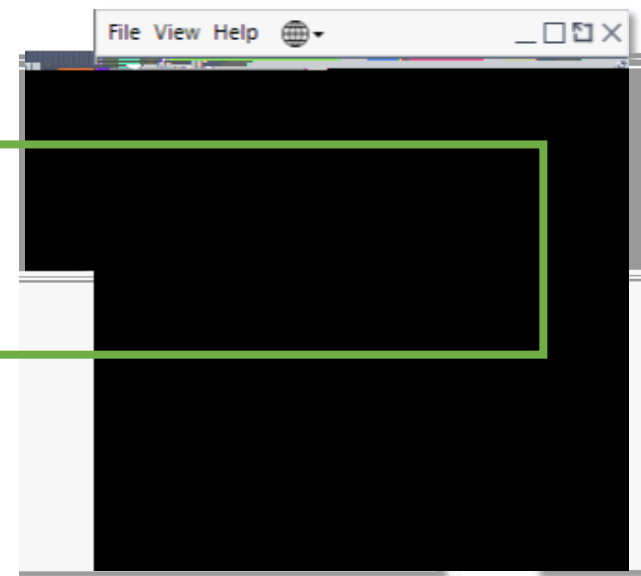


Listen in through computer audio. Headset recommended.

or

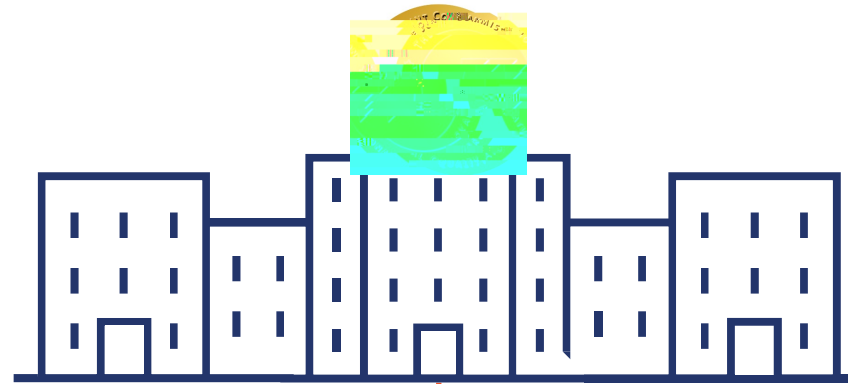
Select Phone Call to see the number to call, Access Code and PIN

Type your questions or just say hello here.





Gary Bachrach
Executive Director, Business Development
Home Care Accreditation Program



Our Roots

- Founded in 1951
- Independent, not-for-profit organization
- Nation's oldest and most trusted standards-setting body

Full-Service

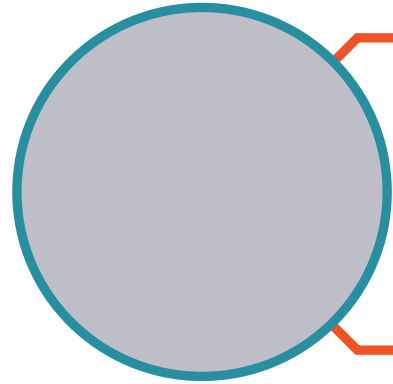
- Covers the full continuum of care
- Home Care Programs:
 - **Home Health**
 - **Hospice**
 - **DMEPOS**
 - **Pharmacy**
 - **Personal Care & Support**

Gold Seal Distinction

- The Gold Seal of Approval® is a reputation-building symbol of quality
- Reflects a commitment to meeting the highest national standards
- Increasingly used as a qualifying factor for network/payor partnerships

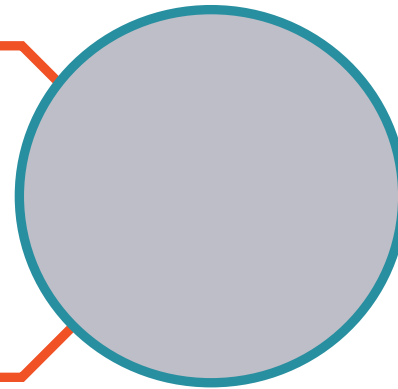
Market Leader

- Served home and community-based programs for over 30 years
- Accredits more than 22,000 organizations overall
- Accredits more than 5,000 Home Care orgs



Accreditation is a quality-focused market distinction achieved by demonstrating your organization's performance against a set of industry standards.

Developed with your industry peers and







ROTECH
HEARING CENTRAL

Senior Vice President, Reimbursement Services

Accreditation Benefits Highlights:

- Consistent quality and safety
- New acquisitions
- Strategic use of survey data



Vice President Clinical Operations

Accreditation Benefits Highlights:

- Franchisee buy-in
- Data management and analytics



OHIO'S



Chief Executive Officer

Accreditation Benefits Highlights:

- Beginning the journey
- Superior service
- High reliability in hospice care

