

Insights for the On-site: An Overview of the Survey Process

Survey Process

Advice from Experts in Your Industry



Our Surveyors Are Experienced Industry Professionals

Employed by The Joint Commission, not independent contractors

Masters and PhD prepared RNs and administrators

Careers have focused on the senior care portion of the healthcare continuum; including, but not limited to Assisted Living Communities, and Skilled Nursing Facilities/Nursing Care Centers (SNF/NCC)

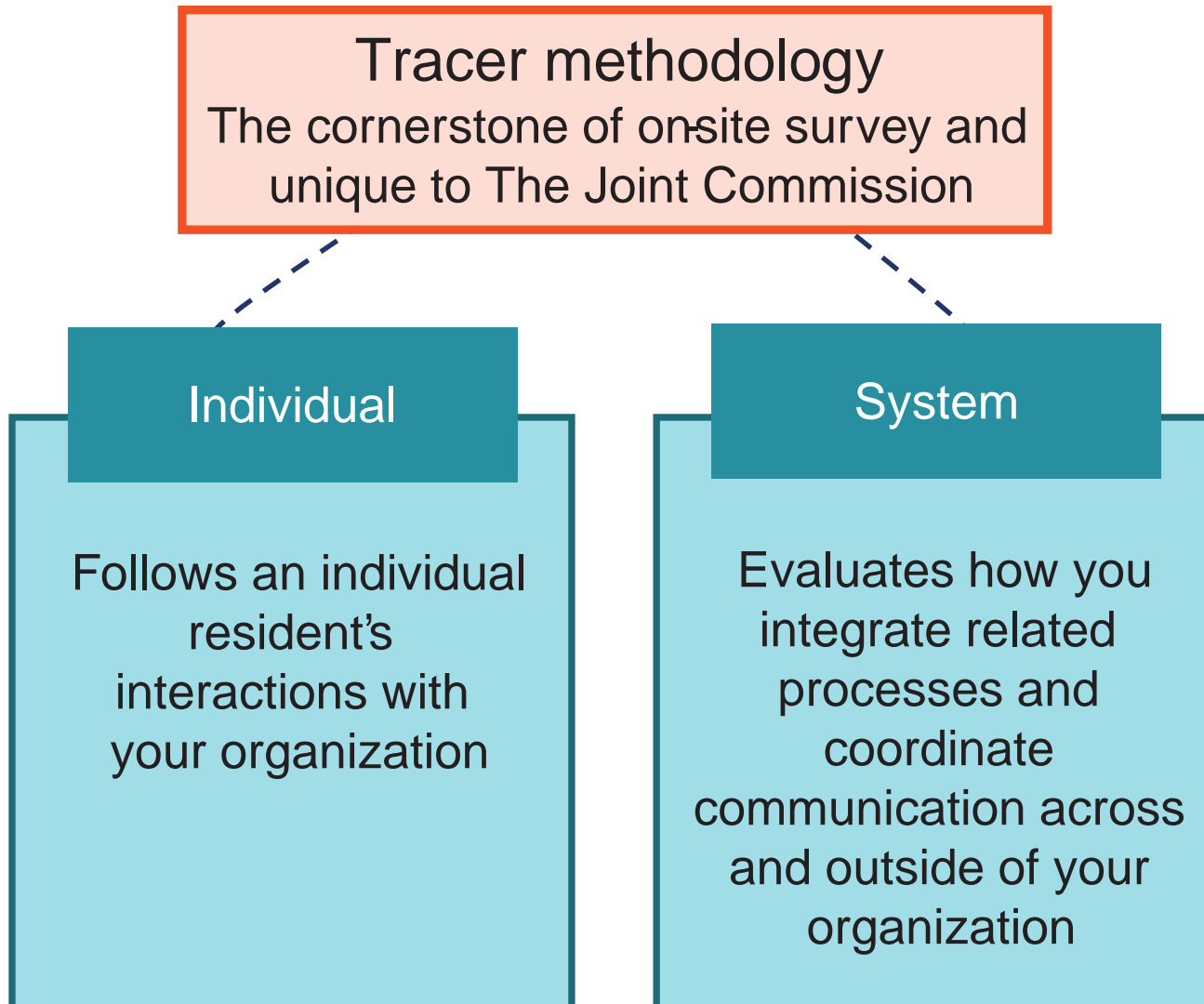
Understand details and challenges associated with the day-to-day activities at ALCs and NCCs
Knowledgeable of regulations impacting ALCs and NCCs

Expertise in The Joint Commission ALC and NCC Standards

Continuous training and education to provide consistent, current and relevant insights

Survey Process

Individual/System Tracers



Survey Process

System Tracers

- Focused facilitated conversations between the surveyor and members of your team
- Evaluates how you integrate related processes and coordinate communication across and outside of your organization

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|------------------------|-----------------------|---|
| • Emergency Management | • Environment of Care | • Independent Practitioner License Review |
| • Data Use | • Competence | • Leadership |

